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# DEFINITION OF USE

This washing machine is exclusively destined to wash and spin machine washable laundry in quantities which are usual for private households.

- Observe the instructions given in these Instructions for Use, the Installation Guide and the Programme Chart when using the washing machine.
- Keep these Instructions for Use, the Programme Chart and the Installation Guide; if you pass on the washing machine to another person, also give him/her Instructions for Use, Programme Chart and Installation Guide.

# BEFORE USING THE WASHING MACHINE

### 1. Removing the packaging and inspection

- After unpacking, make sure that the washing machine is undamaged. If in doubt, do not use the washing machine. Contact After-Sales Service or your local retailer.
- Keep the packaging materials (plastic bags, polystyrene parts, etc.) out of reach of children, as they are potentially dangerous.
- If the appliance was exposed to the cold prior to delivery, keep it at room temperature for a few hours before operating.

### 2. Remove the transport bolts

- The washing machine is fitted with transport bolts to avoid any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed.
- After their removal, cover the openings with the 4 enclosed plastic caps.

### 3. Install the washing machine

- Remove the protective film from the control panel (if available on your model).
- Move the appliance without lifting it by the worktop.
- Install the appliance on a solid and level floor surface, preferably in a corner of the room.
- Make sure that all four feet are stable and resting on the floor and then check that the washing machine is perfectly level (use a spirit level).
- In case of wooden or so-called “floating floors” (for instance certain parquet or laminate floors), place the appliance on a 60 x 60 cm sheet of plywood at least 3 cm in thickness which is secured to the floor.
- Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.

### 4. Water inlet

- Connect the water inlet hose(s) to the drinking water supply in accordance with the regulations of your local water company.
- For models with one inlet valve: cold water
- For models with two inlet valves: cold AND hot water, or cold water only (see separate Installation Guide).
- Water tap: 3/4” threaded hose connector
- Water pressure (flow pressure): 100-1000 kPa (1-10 bar).
- Use only new hoses to connect the washing machine to the water supply. Used hoses must not be used and should be discarded.
- For models with hot fill: the hot water inlet temperature must not exceed 60°C.

### 5. Drain

- Connect the drain hose to the siphon or hook it over the edge of a sink by means of the “U” bend supplied.
- If the washing machine is connected to an integrated drainage system, ensure the latter is equipped with a vent to avoid simultaneous loading and draining of water (siphoning effect).

### 6. Electrical connection

- Electrical connections must be carried out by a qualified technician in compliance with the manufacturer’s instructions and current standard safety regulations.
- Data regarding voltage, power consumption and protection requirements is given on the inside of the door.
- The appliance must be connected to the mains by means of a socket with an earth connection in accordance with current regulations. The washing machine must be earthed by law. The manufacturer declines all liability for damage to property or injury to persons or animals due to non-compliance with the directions given above.
- Do not use extension leads or multiple sockets.
- Before any maintenance on the washing machine disconnect it from the mains supply.
- After installation, access to the mains plug or to disconnection from mains supply must be ensured at all times via a double-pole switch.
- Do not operate the washing machine if it has been damaged during transport. Inform the After-Sales Service.
- Mains cable replacement is only to be carried out by After-Sales Service.
- The appliance must only be used in the household for the prescribed uses.

**Minimum housing dimensions:**

| | |
|---|---|
| Width: | 600 mm |
| Height: | 850 mm |
| Depth: | 600 mm |



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# PRECAUTIONS AND GENERAL RECOMMENDATIONS

## 1. Safety instructions

- The washing machine is appropriate for indoor use only.
- Do not store flammable fluids near the appliance.
- Children must be supervised to ensure that they do not play with the appliance.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not operate the washing machine at temperatures below 5°C.
- If you want to place a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify if this is possible. This is only admitted if the dryer is fixed on the washing machine by using an appropriate stacking kit available through our After-Sales Service or your specialist dealer.
- Do not leave the appliance plugged in when not in use.
- Turn off the tap when not in use.
- Before any cleaning and maintenance switch off the machine or disconnect it from the mains.
- Never open the door forcibly or use it as a step.
- If necessary, the power cable may be replaced with an identical one obtained from our After-Sales Service. The power cable must only be replaced by a qualified technician.

## 2. Packaging

- The packaging material is entirely recyclable, and marked with the recycling symbol . Adhere to current local regulations when disposing of packaging material.

## 3. Disposing of packaging and scrapping old washing machines

- The washing machine is built from reusable materials. It must be disposed of in compliance with current local waste disposal regulations.
- Before scrapping, remove all detergent residues and cut off the power cable so that the washing machine is made unusable.
- This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment.
Disposal must be carried out in accordance with local environmental regulations for waste disposal.
For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

## 4. Frost

Do not place the washing machine in a room prone to frost. If you must, make sure that the washing machine is completely drained after each wash:

- Remove inlet hose(s) from water tap and let the water flow out completely.
- Remove drain hose from siphon or handwash basin and let the water flow out completely.
- Empty residual water inside the machine by following the instructions in the chapter “Draining Residual Water”; tilt the appliance forward with two persons to let the rest water flow out completely.

## 5. Saving tips

The water consumption of your washing machine is optimized; in some programmes you therefore cannot see the water through the door glass when the machine is in operation.

- Achieve the best use of energy, water, detergent and time by using the recommended maximum load size.
- Do not exceed the detergent dosages indicated in the manufacturer’s instructions.
- The Eco-Ball - a special system in the outlet - will prevent detergent loss from the drum to avoid detergent loss into the environment.
- Use “Prewash” (if available on your model) for heavily soiled laundry only! Save detergent, time, water and energy consumption by not selecting “Prewash” for slightly to normally soiled laundry.
- Pretreat stains with stain remover or soak dried-in stains in water before washing to reduce the necessity of a hot wash programme.
- Save energy by using a 60° C instead of a 95° C wash programme or a 40° C instead of a 60° C wash programme.
- Save energy and time by selecting a high spin speed to reduce the water content in laundry before using a tumble dryer.

## 6. EC Declaration of Conformity

- The appliance conforms to the following European Standards:
  2006/95/EC Low Voltage Directive
  2004/108/EC Electromagnetic Compatibility Directive



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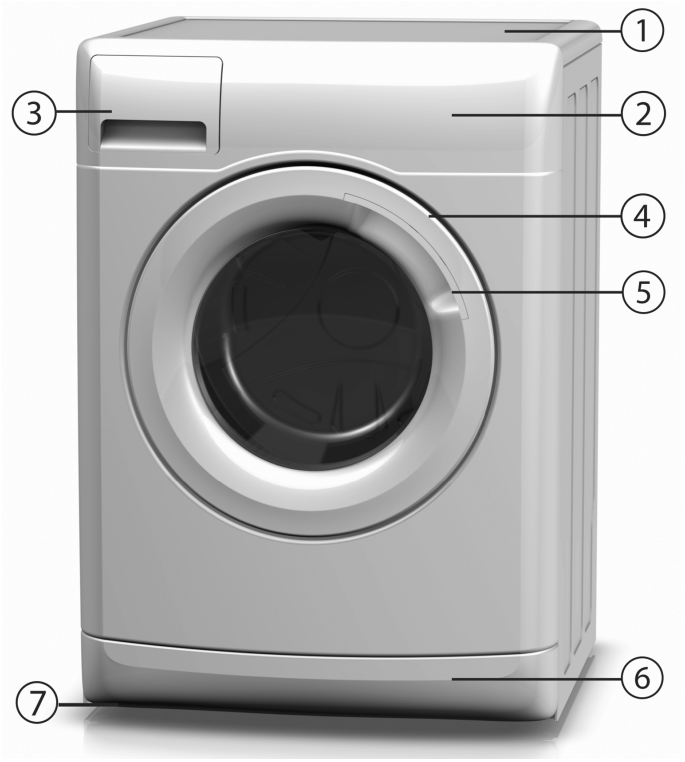
# DESCRIPTION OF THE WASHING MACHINE




1. Worktop
2. Control panel
3. Detergent dispenser
4. Service plate (inside the door)
5. Door
6. Pump access / filter behind plinth (and emergency hose, depending on the model)
7. Adjustable feet

# DOOR

To open the door, hold the door handle and pull the door. Close the door by pressing it without excessive force until it clicks shut.

# BEFORE THE FIRST WASH CYCLE

To remove any residual water used in testing by the manufacturer, we recommend that you carry out a short wash cycle without laundry.

1. Open the tap.
2. Close the door.
3. Add a small amount of detergent (maximum 1/3 of the quantity the detergent manufacturer recommends for lightly soiled laundry) to the main wash chamber II of the detergent dispenser.
4. Select and start programme "Synthetics" at 60°C (see separate programme chart).



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# PREPARATION OF THE WASHING

**1. Sort the laundry according to...**

- **Type of fabric / care label symbol**
  Cottons, mixed fibres, easy care/synthetics, wool, handwash items.
- **Colour**
  Separate coloured and white items. Wash new coloured articles separately.
- **Size**
  Wash items of different sizes in the same load to improve washing efficiency and distribution in the drum.
- **Delicates**
  Wash small items (e.g. nylon stockings, belts etc.) and items with hooks (e.g. bras) in a cloth bag or pillow case with zip. Always remove curtain rings or wash curtains with the rings inside a cotton bag.

**2. Empty all pockets**

Coins, safety pins etc. can damage your laundry as well as the appliance drum and tub.

**3. Fasteners**

Close zips and fasten buttons or hooks; loose belts or ribbons should be tied together.

**Stain removal**

- Blood, milk, eggs etc. are generally removed by the automatic enzyme phase of the programme.
- To remove red wine, coffee, tea, grass and fruit stains etc. add a stain remover to the main wash chamber (II) of the detergent dispenser.
- Pre-treat heavily-soiled areas with stain remover if necessary.

**Dyeing and bleaching**

- Only use dyes and bleaches that are suitable for washing machines.
- Follow the Manufacturer's instructions.
- Plastic and rubber parts of the washing machine can be stained by dyes or bleaches.

**Loading the laundry**

1. Open the door.
2. Load the articles one at a time loosely into the drum, without overfilling. Observe the load sizes given in the programme chart.
   **Note:** overloading the machine will result in unsatisfactory washing results and creased laundry.
3. Close the door.

# DETERGENTS AND ADDITIVES

**Keep detergents and additives in a safe, dry place out of the reach of children!**

**The choice of detergent depends on:**

- Type of fabric (cottons, easy care/synthetics, delicate items, wool).
  **Note:** Use only specific detergents for washing wool and garments made of microfibres (like sports or swimwear).
- Colour.
- The wash temperature.
- Degree and type of soiling.

**Remarks:**

- Any whitish residues on dark fabrics are caused by insoluble compounds used in phosphate-free powder detergents. If this occurs, shake or brush out the fabric or use liquid detergents.
- Use only detergents and additives specifically produced for domestic washing machines.
- When using descaling agents, dyes or bleaches for the prewash (if available on your model), make sure that they are suitable for use in domestic washing machines. Descalers could contain products which could damage your washing machine.
- Do not use any solvents (e.g. turpentine, benzine). Do not machine wash fabrics that have been treated with solvents or flammable liquids.
- Do not use liquid detergent for the main wash when having activated the "prewash" option (if available on your model).
- Do not use liquid detergent when activating the "Start Delay" function.

**Dosage**

Follow the dosage recommendations on the detergent pack. They depend on:

- degree and type of soiling
- size of wash
  - full load: follow the detergent manufacturer's instructions.
  - half load: 3/4 the amount used for a full load.
  - minimum load (about 1 kg): 1/2 the amount used for a full load.

  If there is no reference to a certain wash load on the detergent pack: the detergent manufacturers usually refer their dosing recommendations to 4.5 kg laundry for heavy duty detergent and 2.5 kg laundry for delicate detergent.
- water hardness in your area (ask for information from your water company). Soft water requires less detergent than hard water.

**Notes:**

Too much detergent can result in excess foam formation, which reduces washing efficiency.
If the washing machine detects too much foam, it may prevent spinning, or prolong the programme duration and increase the water consumption (see also remarks on foam formation in the "Troubleshooting Guide").
Insufficient detergent may result in grey laundry and also calcifies the heating system, drum and hoses.



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## Where to put detergent and additives

The detergent drawer has three chambers (fig. "**A**").

**Prewash Chamber** I

- Detergent for the prewash

**Main Wash Chamber** II

- Detergent for the main wash
- Stain remover
- Water softener

**Softener Chamber**

- Fabric softener
- Liquid starch

Pour additives only up to the "MAX" mark.

**Using chlorine bleach** Cl

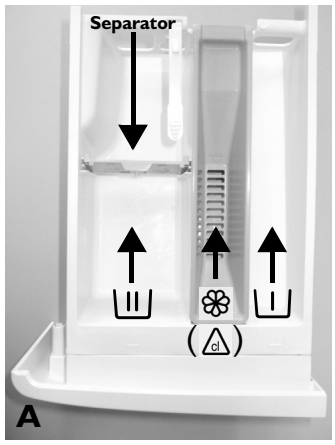
- Wash your laundry in the desired programme (Cotton, Synthetics), adding an appropriate amount of chlorine bleach to the SOFTENER chamber (close the detergent dispenser carefully).
- Immediately after end of programme, start the "Rinse and Spin" programme to eliminate any residual bleach smell; if you want, you can add softener.
  Never put both chlorine bleach and softener into the softener chamber at the same time.

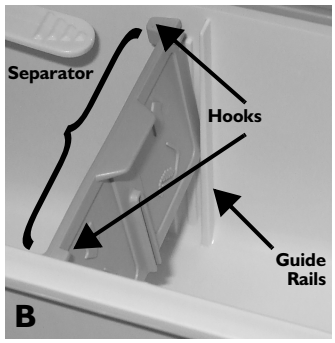
## Using starch

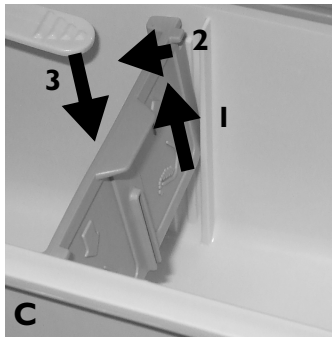
- Select the "Rinse and Spin" programme and check that the spin speed is adjusted to not more than 800 rpm.
- Start the programme, pull out the detergent dispenser so that you can see approximately 3 cm of the softener chamber.
- Pour the starch solution prepared into the softener chamber while the water is running into the detergent dispenser.

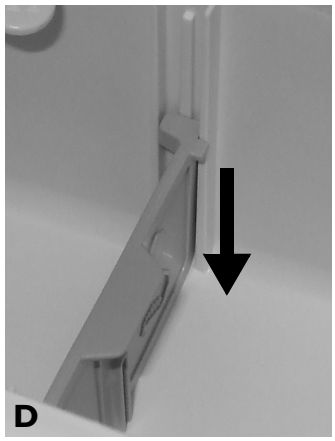
## How to position the separator in the main wash chamber for powder or liquid detergent

For use with **powder detergent**: place the separator in the higher position.
Lift the separator until its top can be reclined. Place its hooks on the upper end of the back guide rails and slightly push the separator down to fix it (fig. "**C**").
A gap should remain between the separator and the bottom of the main wash chamber, if the separator has been correctly installed (fig. "**B**" and "**C**").
You can also take out the separator completely if the detergent amount makes it necessary.
For use with **liquid detergent**: place the separator in the lower position. Secure the separator in the chamber using the front guide rails. Position the separator so that it touches the bottom of the main wash chamber II (fig. "**D**").



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# DRAINING RESIDUAL WATER/ CLEANING THE FILTER

We recommend that you check and clean the filter regularly, at least two or three times a year, **especially**:

- If the "Clean pump" indication lights up.
- If the appliance is not draining properly or if it fails to perform spin cycles.

If the washing machine stands in a room prone to frost, you have to drain residual water after each wash to avoid damages.

**IMPORTANT: make sure the water has cooled before draining the appliance.**

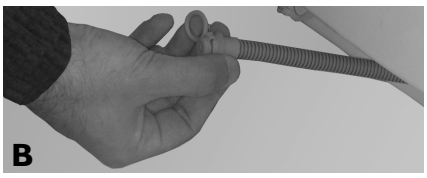
If your washing machine has no emergency hose, proceed as described at the end of this page.

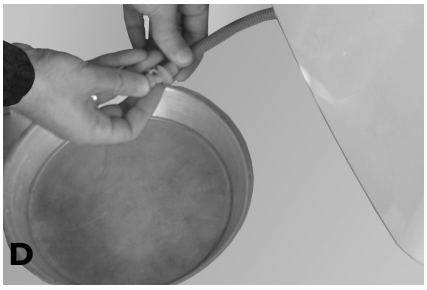
1. Stop the appliance and unplug it.
2. Push down the tabs right and left to release the plinth and remove it (picture "**A**").
3. Place a container near the washing machine.
4. Pull out the emergency hose from the washing machine's base (picture "**B**").
5. Hold the emergency hose's end into the container and remove the stopper (picture "**C**").
6. Wait until all the water has drained, then refix the stopper at the hose's end (picture "**D**").
7. Push the hose back into the washing machine's base.
8. Lay an absorbable cotton cloth (e.g. a towel) on the floor in front of the filter.
9. Slowly open the filter by turning it counter-clockwise (picture "**E**"); wait until all the water has drained, then unscrew the filter completely and remove it.
10. Tilt the appliance forwards carefully (a second person must help you) to allow the water to flow out completely.
11. Clean the filter and the filter chamber; check that the pump rotor in the filter chamber moves freely.
12. Reinsert the filter and screw it in clockwise as far as it will go.
13. Pour about 1 litre of water into the detergent dispenser to reactivate the "Eco system". Check that the filter is inserted properly and securely and no water comes out.
14. Reinstall the plinth (picture "**F**"); if necessary, tilt the washing machine slightly backwards for doing that (a second person must help you).
15. Plug in the washing machine.

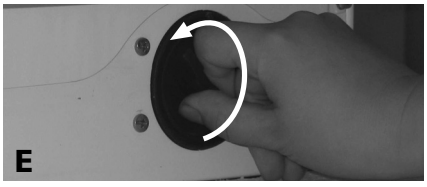
The washing machine is now ready for operation again.

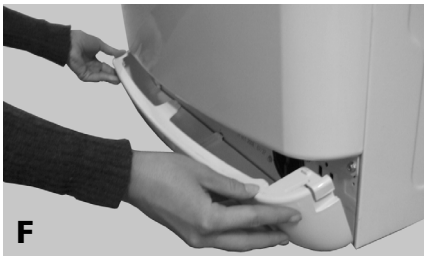
**If your washing machine has no emergency hose:**

- Follow the steps above but neglect steps 4 to 7.
- Step 8: do not lay an absorbable cotton cloth in front of the filter but place a broad and flat container beneath the filter to collect the outcoming water.





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# CARE AND MAINTENANCE

### Appliance exterior and control panel

- Can be washed down with a soft, damp cloth.
- A little neutral detergent (non abrasive) can also be used.
- Dry with a soft cloth.

### Appliance interior

- After each washing, leave the door open for some time to allow the inside of the appliance to dry.
- If you never or seldom wash your laundry at 95°C, we recommend to occasionally run a 95°C programme without laundry, adding a small amount of detergent, to keep the interior of the appliance clean.

### Door seal

- Dry the door seal after each washing with an absorbent cotton cloth; make sure that the door seal is completely dry before closing the door of the empty washing machine.
- Check the condition of the door seal periodically.

### Filter

- Check and clean the filter regularly, at least two or three times a year (see "Draining Residual Water/ Cleaning The Filter").

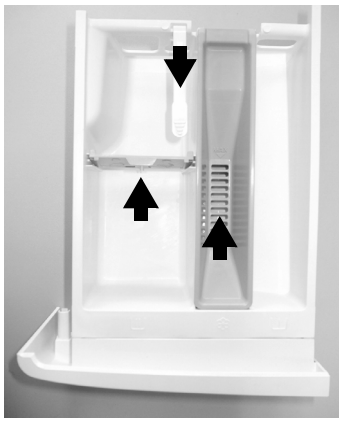
**Do not use flammable fluids for cleaning the appliance.**

### Detergent dispenser

**Clean the dispenser drawer and the dispenser compartment regularly, at least three or four times a year, to prevent detergent build-up.**

To clean the dispenser drawer:

1. Press the release lever in the main wash chamber downward and remove the dispenser drawer from the dispenser compartment (see downward arrow).
2. Remove the cover grid from the softener chamber. Remove the separator from the main wash chamber by pulling it upward (see upward arrows).
3. Wash all the parts under running water.
4. Clean the dispenser compartment with a damp cloth.
5. Refit the separator and the cover grid in the dispenser drawer and push the drawer back into the dispenser compartment.

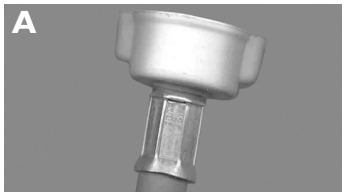


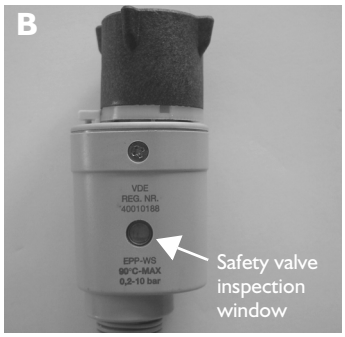
### Water supply hose(s) (picture A, B or C - depending on model)

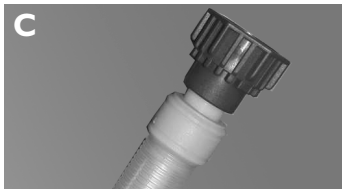
Check regularly for brittleness and cracks. If a supply hose shows a damage, replace it by a new hose of the same type, available through our After-Sales Service or your specialist dealer.

If the inlet hose of your washing machine corresponds with the model on picture "**B**", periodically check the safety valve inspection window: if it is red, the hose's waterstop function was triggered, and the hose must be exchanged by a new one from our After-Sales Service or your specialist dealer.

If your supply hose has a transparent hose coating (fig. "**B**"), periodically check the colour. If the hose colour intensifies locally, this is an indication that the hose may have a leak and should be replaced. Contact our After-Sales Service team or specialist dealer to obtain a replacement hose.




### Cleaning the mesh filter in the water supply hose(s)

1. Close the tap and loosen the inlet hose on the tap.
2. Clean the internal mesh filter and screw the water inlet hose back onto the tap.
3. Now unscrew the inlet hose on the rear of the washing machine.
4. Pull off the mesh filter from the washing machine connection with universal pliers and clean it.
5. Refit the mesh filter and screw the inlet hose on again.
6. Turn on the tap and ensure that the connections are completely water-tight.



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# TROUBLESHOOTING GUIDE

Your washing machine is equipped with various automatic safety functions. These enable faults to be detected in good time and the safety system can react appropriately. These faults are frequently so minor that they can be removed within a few minutes.

| Problem | Causes, Solutions, Tips |
|---|---|
| **Appliance does not start, no indicator lamps are on** | • Plug is not properly inserted in socket.<br>• Socket or fuse does not function correctly (use a table lamp or similar appliance to test it).<br>• the "On/Off" button has not been pressed (if available on your model). |
| **Appliance does not start although "Start (Pause)" has been pressed** | • Door is not properly closed (see also "Child Safety").<br>• The "Child lock/Lock buttons" feature has been activated (if available on your model). To unlock the buttons, push the two buttons marked with the key symbol simultaneously and hold them at least for 3 seconds. The key symbol on the display disappears and the programme can be started. |
| **Appliance stops during the programme, and the "Start (Pause)" light blinks** | • "Rinse hold" position of the "Variable spin" button is activated, and the "Rinse hold" symbol lights up in the programme sequence indicator. Press the **"Start (Pause)"** button to start the drain programme.<br>• Programme has been changed - reselect desired programme and press **"Start (Pause)"**.<br>• Programme has been interrupted and eventually door has been opened - close door and restart programme by pressing **"Start (Pause)"**.<br>• The appliance's safety system has been activated (see "Description of red indications" in your programme chart).<br>• Water tap is not opened or water inlet hose is kinked or blocked ("Water tap closed" indication lights up). |
| **Detergent dispenser contains residues from detergent and/or additives** | • Separator in main wash chamber is not correctly installed or not adapted to use of powder and liquid detergent (see "Detergents And Additives").<br>• Water entering is not enough; the mesh filters of the water supply could be blocked (see "Care And Maintenance"). |
| **Appliance vibrates during spin cycle** | • Transport bolts have not been removed; **before using the washing machine, it is imperative that the transport bolts are removed.**<br>• Appliance is not level / not standing firmly on all four feet (see separate "Installation Guide"). |
| **Final spin results are poor** | The appliance has an imbalance detection and correction system. If individual heavy items are loaded (e.g. bathrobes), this system may reduce the spin speed automatically or even interrupt the spin completely in order to protect the washing machine.<br>• Heavy item(s) prevented spinning; add smaller articles of laundry and repeat spin cycle.<br>• Excessive foam formation prevented spinning; select and start "Rinse & Spin" programme. Avoid excessive detergent dosing (see "Detergents And Additives").<br>• "Variable spin" button has been set to a low spin speed. |
| **The washing machine is at a standstill for several minutes in the middle of a running programme; the wash programme seems not to proceed** | Normal function of the washing machine used for optimizing the rinse phase. One reason for such a pause can be that you might have used too much detergent; the washing machine automatically interrupts the programme to have the foam reduced. This standstill may be repeated several times until the foam reduction is sufficient to continue the wash cycle. If the foam persists, the red "Service" indicator will light up and the display shows "F18" or "Fod" - refer to the instructions concerning the "Service" indication on the next pages in this case. |
| **Detergent residues on laundry after wash** | Whitish residues on dark fabrics are caused by insoluble compounds used in phosphate-free powder detergents.<br>- avoid overdosing of detergent<br>- use liquid detergent<br>- select "Intensive Rinse" option if possible<br>- brush out the fabric |
| **Programme time initially displayed is lengthened / shortened by a period of time** | Normal function of the washing machine to adapt to factors that can have an effect on the wash programme time, e.g.: Excess of foam formation, load imbalance due to heavy items of laundry, prolonged heating time resulting from low inlet water temperature. Due to such influences, the programme time is recalculated and updated if necessary. **On the display, an animation appears during such update periods.** |



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### Description of red indications

| Red indication lights up | Description<br>Causes<br>Solutions |
|---|---|
| "Water tap closed" | Appliance has no or insufficient water supply. The **"Start (Pause)"** light blinks. Check whether:<br>• Water tap is fully open and water supply pressure is sufficient.<br>• Kinks are present in the water inlet hose.<br>• Mesh filter of water supply hose is blocked (see "Care And Maintenance".<br>• The water hose is frozen up.<br>• The safety valve inspection window of your water supply hose is red (provided your appliance has a water supply hose as shown on picture **"B"** - see previous chapter "Care And Maintenance"); replace the hose by a new one available through our After-Sales Service or your specialist dealer.<br>After problem has been removed, restart programme by pressing **"Start (Pause)"**. If the fault occurs again, contact our After-Sales Service (see next chapter). |
| "Clean pump"  | Waste water is not pumped out. The appliance stops in the corresponding programme step; unplug it and check whether:<br>• Kinks are present in the drain hose, or the hose is blocked for another reason.<br>• Filter or pump is blocked (see chapter "Draining Residual Water/ Cleaning The Filter"; **make sure the water has cooled before draining the appliance).**<br>• The drain hose is frozen up.<br>After problem has been removed, push the "Reset" button for at least 3 seconds; afterwards restart the desired programme. If the fault occurs again, contact our After-Sales-Service (see next chapter). |



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| Red indication lights up | Indication on display | Description<br>Causes<br>Solutions |
|---|---|---|
| | from “F03” to “F35” (except “F18” and “F24”) | “Electrical module fault”<br>Push the “Reset” button for at least 3 seconds. |
| | from “F40” to “F43” | “Electrical module fault”<br>Make sure that the water tap is open. If yes:<br>• Switch the washing machine off by turning the programme selector to the “Off/O” position; then turn the programme selector to a wash programme again. If there is still a failure:<br>• Push the “Reset” button for at least 3 seconds. |
| | “F24” | “Water level too high” (after programme cancellation or false operating). Switch off the washing machine by turning the programme selector to the “Off/O” position. Turn the programme selector to a wash programme again, shortly press the “Reset/Drain” button and press **“Start (Pause)”** within 15 seconds to start the Drain programme. |
| “Service” | “F02” or “FA” | “Waterstop fault”<br>For models with big display, the red “Waterstop” symbol will also light up in this case.<br>Turn the programme selector to the “Off/O” position, pull out the mains plug and turn the water tap off. Tilt the appliance forward carefully to allow collected water to flow out from the bottom. Then:<br>• Plug in the appliance again.<br>• Turn the water tap on (if water immediately flows into the appliance without the appliance being started, there is a failure; turn off the tap and notify the After-Sales Service).<br>• Select and start the desired programme again. |
| | “F18” or “FoD” | “Overfoaming”<br>Too much foam interrupted the wash programme. If your washing machine has a “Dosing Aid” function, and you used it: check if the dosing values set for the different programme groups correspond to the dosing values recommended for the detergents you use (see details in separate Instructions for the “Dosing Aid”).<br>• Select and start the “Rinse & Spin” programme.<br>• Afterwards select and start the desired programme again, using less detergent. See also paragraph “The machine is at a standstill....” on first page of Troubleshooting Guide.<br><br>**If any of the faults described above persist, unplug the appliance, turn off the water tap and contact our After-Sales Service (see next chapter).** |



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# AFTER-SALES SERVICE

**Before contacting After-Sales Service:**

1. Try to remedy the problem yourself (see "Troubleshooting Guide").
2. Restart the programme to check whether the problem has solved itself.
3. If the washing machine continues to function incorrectly, call our After-Sales Service.

**Specify:**

- The nature of the problem.
- The washing machine model.
- The service code (number after the word SERVICE).

SERVICE 0000 000 00000

**The After-Sales Service sticker can be found inside the door.**

- Your full address.
- Your telephone number and area code.

After-Sales Service phone numbers and addresses are given on the guarantee card. Alternatively, consult the dealer where you purchased the appliance.

# ACCESSORIES

For some models, you can obtain via our After-Sales Service or your specialist dealer:

- a **Pedestal Drawer** which can be installed beneath your washing machine. It raises your machine to allow for more comfortable loading and unloading, as you now no longer need to bend as far to access the door. Furthermore, it offers a great space-management tool and storage solution.
- a **Stacking Kit Shelf**, by which your dryer can be fixed on top of your washing machine to save space and to facilitate loading and unloading your dryer in that high position.

# TRANSPORT/HANDLING

**Never lift the appliance by the worktop when transporting.**

1. Pull out the mains plug.
2. Turn off the tap.
3. Check that machine door and detergent dispenser are properly closed.
4. Disconnect the inlet and drain hoses.
5. Eliminate all water from the hoses and from the appliance (see "Draining Residual Water/ Cleaning The Filter").
6. Fit the transport bolts (obligatory).



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# ELECTRICAL CONNECTION

**For Great Britain only**

**Warning - this appliance must be earthed**

**Fuse replacement**

If the mains lead of this appliance is fitted with a BS 1363A 13amp fused plug, to change a fuse in this type of plug use an A.S.T.A. approved fuse to BS 1362 type and proceed as follows:

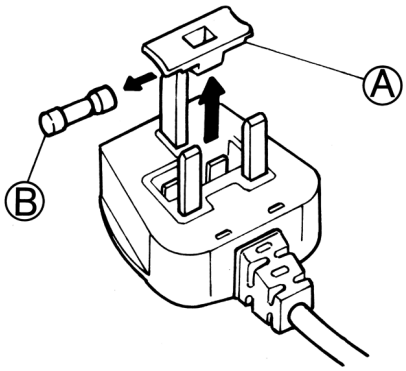
**1.** Remove the fuse cover (**A**) and fuse (**B**).
**2.** Fit replacement 13A fuse into fuse cover.
**3.** Refit both into plug.

**Important:**

The fuse cover must be refitted when changing a fuse and if the fuse cover is lost the plug must not be used until a correct replacement is fitted.

Correct replacement are identified by the colour insert or the colour embossed in words on the base of the plug.

Replacement fuse covers are available from your local electrical store.




**For the Republic of Ireland only**

The information given in respect of Great Britain will frequently apply, but a third type of plug and socket is also used, the 2-pin, side earth type.

**Socket outlet / plug (valid for both countries)**

If the fitted plug is not suitable for your socket outlet, Please contact After-Sales service for further instruction. Please do not attempt to change plug yourself. This procedure needs to be carried out by a qualified technician in compliance with the manufactures instructions and current standard safety regulations.



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